

How to Register & Bid on Auction Ninja ***For FCCW's Spirit of Giving Online Auction***

Note: Register on AuctionNinja anytime — you don't need to wait for the auction launch!

Step 1: Go to the Auction Website

- Open your internet browser.
- Go to www.AuctionNinja.com/orfantiques
or visit wolfeboroucc.org/auction and click the auction link.

Step 2: Click “Sign Up”

- Look for the “**Sign Up**” button at the top right of your screen.
- Click it to begin creating your free account.

Step 3: Enter Your Information on the “Bidder Sign Up” Tab

- Fill in your **name, email, phone number, and address**.
- Create a **password** (and write it down so you don't forget).
- If you don't want AuctionNinja promotions, uncheck the box.
- Click “Create Bidder Account.”

Step 4: Confirm Your Account

- Check your **email inbox** for a message from AuctionNinja.
- Click the “verify your email address” link in that message to activate your account. (If you don't see the email, be sure to check your Spam or Junk folder.)
- Then sign in with your email and the password. You're now registered!

Step 5: You're Ready to Bid!

- Once the auction goes live **on Saturday, October 25 at 5 pm**, you're ready to bid!
- If you place a bid, you will be asked to enter your billing address, payment method (credit or debit card) and agree to the auction terms.
- Bidding closes on **Saturday, November 1 at 6:30 pm**.
- You can bid anytime during the auction. Most bidding happens toward the end, just like at a live auction — so don't miss those final hours!
- *Tip: You can place a maximum bid on an item, so you don't need to keep checking back.*
- Your card is only charged if you win an item.

Need Help?

Need help? FCCW will offer in-person assistance on Drop-Off Days (October 10–11) and on the Preview Day (October 25, 10am–2 pm). You can also email questions anytime to auction@wolfeboroucc.org

? Spirit of Giving Auction – FAQ

1. Do I need to pay to register?

No, registration on AuctionNinja is completely free. You only pay if you win an item.

2. How do I place a bid?

Once you're registered and logged in, click on an item you like, then enter your bid amount. You can place a single bid or set a "maximum bid."

3. What is a "maximum bid"?

It's the highest amount you're willing to pay. If you enter a maximum bid, the system will automatically bid for you up to that limit, in small increments, but only if someone else bids higher.

4. When does bidding happen?

Bidding runs **Oct 25 at 5pm – Nov 1 at 6:30pm**. Most bidding happens near the end - so don't miss those final hours!

5. When can I start browsing the online catalogue?

The full catalog with photos and descriptions will be available to browse online a few days before the auction opens. You can preview items early but bidding won't begin until **Saturday, Oct 25 at 5 pm**.

6. Is there a minimum bid?

No. Every item will sell at whatever the final bid is. If you're donating something special and are worried about the price, you may want to hold onto it instead.

7. How do I pay if I win?

When you win an item, your credit or debit card on file will be automatically charged.

8. What is the buyer's premium?

A **10% buyer's premium** is automatically added to each winning bid. This fee helps cover online platform and administrative costs and is standard practice in most online auctions.

9. How do I pick up my items?

Winners must pick up items at FCCW on **Sunday, Nov 2 (12–5 pm) or Monday, Nov 3 (10 am–4 pm)**. Buyers are responsible for loading & transporting their items. FCCW volunteers will assist.

10. Can items be shipped?

Some items may be eligible for shipping. The auctioneer will confirm which items qualify. Buyers pay shipping and handling.

11. Do I need to watch the auction all week?

Not at all. You can set a maximum bid and let the system work for you. Still, many bidders enjoy watching the final day for excitement!

12. Who do I contact if I need help?

FCCW volunteers will be available at Preview Day (**October 25, 10 am–2 pm**) to walk you through the process. You can also email questions anytime to auction@wolfeboroucc.org.